

RBdigital—Overdrive Merger

County Library patrons may be affected as the parent company of RBdigital and Overdrive merges digital services on October 12. All RBdigital eBooks and eAudiobooks will be moved to OverDrive during the merger.

During the merger, many RBdigital features will NOT be transferred to OverDrive, including holds, checkout history, and wish lists. Patrons will have to recreate these features in OverDrive. Acorn TV and Qello concerts will remain available through RBdigital.

Please check our digital services FAQ page for more information.

FAQ Page

- **Why are these items moving from RBdigital?**

RBdigital and OverDrive are owned by the same parent company, which is in the process of merging library digital services. Moving eBooks and eAudiobooks to OverDrive is the first step in this process.

- **What is OverDrive?**

OverDrive is one of the digital services through which Salt Lake County Library offers eBooks, eAudiobooks, and

streaming videos. Items can be accessed through the OverDrive [website](#), the OverDrive app , or the Libby

app . The Libby app only offers access to eBooks and eAudiobooks. For streaming video, you must use the website or OverDrive app. Apps are available through your device's app store.

- **How do I get started on OverDrive, and can I start immediately?**

The County Library already offers thousands of items through OverDrive so you can start using the service immediately. For assistance getting started see the OverDrive "Getting Started" page (<https://help.overdrive.com/en-us/categories/getting-started.htm>) or the County Library's Digital Quick Start Guide <https://www.thecountylibrary.org/what-we-have/pdfs/downloadables-quick-start-guide.pdf>.

- **Can I keep borrowing and reading eBooks and/or eAudiobooks through RBdigital?**

Yes, you can keep borrowing and reading eBooks and/or eAudiobooks in RBdigital until October 12. After that date, any current eBooks or eAudiobooks you have already checked out will continue to be available in RBdigital through the remainder of their lending periods. This way, you can finish reading without disruption or risk of losing your place in the book.

- **What will happen to my holds from RBdigital?**

Holds will not be moved to OverDrive. You will need to place any ebook and/or eAudiobook holds again in OverDrive. If you want a record of your RBdigital holds, you can export your Transaction History from RBdigital websites under My Account > Profiles.

- **What will happen to my wish list from RBdigital?**

Wish lists will not be moved to OverDrive. However, you can recreate your wish list on the OverDrive website or in the OverDrive app. If you choose to use the Libby app, you will be able to [recreate your wish list using tags](#). If you want a record of your RBdigital wish list, you can export your Transaction History from RBdigital websites under My Account > Profiles.

- **What will happen to my checkout history from RBdigital?**

Checkout history will not be moved to OverDrive. If you want a record of your RBdigital checkout history, you can export your Transaction History from RBdigital websites under My Account > Profiles. If using Libby, you can [mark titles you've already read using tags](#).

- **What will happen to Acorn TV and Qello Concerts from RBdigital?**

Only eBooks and eAudiobooks will be moved to OverDrive at this time. Please continue to use RBdigital for Acorn TV and Qello Concerts.

