



# OneClickdigital eAudiobook Check-out FAQs

## 1. How many holds can I place at one time for eAudiobooks?

You do not need to place holds for items in OneClickdigital.

## 2. How long can I keep my eAudiobook titles?

The default loan period for eAudiobooks is 21 days. You may select a shorter loan period at check-out. You may choose from 1- 21 day lending periods.

## 3. Can I renew an eAudiobook I have checked out?

Yes, they will be renewed for 5 days per renewal.

## 4. How many eAudiobook titles can I check out at a time?

You may have up to 10 titles checked out at one time.

## 5. Can I return my eAudiobook early?

Yes, you can return eAudiobooks early in the OneClickdigital Media Manager.

## 6. Can I download eAudiobooks in the library on the public pcs?

No, eAudiobooks cannot be downloaded onto the public computers in the library. You may browse the OneClickdigital catalog and check-out items but you will not be able to download the item(s) to the public pc.

## 7. I know my library card number and pin are correct but I get the following error message 'We're sorry, but the specified library patron account information is not valid. Details: (1) Please see the staff for help.'

If your fines and fees are over \$10.00 your account has been suspended